

Give People the Power to Instantly Reach Help



Flexible IP, wireless and automatic alerts and Panic Button Options

Metis offers a range of “panic” solutions that cost-effectively extend the power of its advanced emergency communications platform to discreet locations and mobile devices. Panic options include hardware, software, and mobile solutions. Each connects to the Metis Secure platform, instantly reporting panic calls and locations to police dispatchers or other designated personnel via the end-user’s method of choice.

- **“Hot key” panic button:** People in need can press a keyboard combination to alert responders that they need help and automatically report their location. Installation is fast and easy, requiring only a small software program installation on designated computers. Users are prompted to self-test the system monthly.
- **Easy-install IP button and automatic devices:** Connects buttons or devices like gas sensors, AED, doors, etc. to the customer’s LAN via a small interface box plugged into any Ethernet port. Designed for discreet under-desk locations, the hardware is automatically supervised by the system, so dispatchers are alerted to any power or operation issues.
- **Indoor and outdoor help stations:** Ability to request help with two way, hands-free, voice communication. Benefits include a fully-supervised, always-on connection; the Metis Secure platform continually monitors

each panic button and automatically reports power or connection issues.

Multiple Alerting Channels

When someone activates a panic button, hot key, or app, the Metis Secure system can alert on-site personnel and off-site responders such as police dispatchers:

- **IP desk phones** of designated responders can broadcast sirens and voice announcements, and display on-screen text alerts notifying them of the panic activation and its location.
- The system can send automatic calls to **handheld radios and mobile phones**, with a voice announcement identifying the location of the panic activation.
- Dispatchers at police or security stations can monitor Metis Secure's **Command Center software** from any computer or mobile device—audio prompts and on-screen text instantly alert dispatchers that a button has been pressed, and the location of the panic button activation appears on the Command Center map.
- **Wall-mounted Metis Secure Base Stations** broadcast voice announcements and display on-screen text, with sirens and flashing lights to instantly notify everyone in a police or security station about a panic activation and its location. Depending on the customer's needs, this alert can be silent—with flashing lights and LCD text only—or it can include the sirens and voice.
- Designated personnel can be alerted to a panic button activation and location via **desktop pop-up alerts** on their computer screens. And, the system can automatically notify other stakeholders via **email and text messages**.

Scaling to Meet Future Needs

Unlike a stand-alone panic button system, the Metis Secure system is a comprehensive, network-based system designed to flexibly accommodate a customer's emergency and security needs as they change over time. The system can easily tie in other site communication devices such as digital signs, IP phones, and computer screen alerts, as well as IP video cameras, access control, temperature and hazmat sensors, and other security and safety systems.

For more information, contact:

Metis – a Desktop Alert Company
412.828.3700
www.metissecure.com